



## Use Elation **PASSPORT** to securely communicate with us

### What is Elation Passport?

We are pleased to offer our patients an online **HIPPA-compliant patient portal** called “Elation Passport”. Once registered, the portal will help you to **securely communicate with us** and allow you 24/7 access to:



Securely receive messages and attachments from your provider

(ie. lab results, visit summaries)



Always have access to appointment date and clinical profile information



Directly send messages back to your provider in-app any time

(only available if enabled by your provider)

### How to register?

When you schedule an appointment with our office, you will be sent email invitation from [support@elationpassport.com](mailto:support@elationpassport.com) to sign up for Elation Passport. Confirm that our office staff have your most up-to-date **personal email** and **cell phone number**. Your cell phone must be enabled to receive text messages.

1

Look for an email from Elation Passport Support in your email inbox (including junk mail). It will be sent to the email address that your provider's office has on file for you. Click "Sign into Passport" within the email to be directed to the registration web page.



2

An invitation code will be sent to your mobile phone via an SMS text message or, if given to you by your provider's office, will be available on the printed registration page. Ask your provider today for an invitation code if you do not already have one.



3

On the Registration Page create a password and enter your Passport invitation code in the field labeled "Invitation Code" Press "Submit" and you're done





## What can I do with Elation Passport?

You can log in to your Elation Passport account at any time at <https://app.elationpassport.com/>

Once you have logged in, you may view your **Timeline** or your **Clinical Profile**:

- **Your Timeline** allows you to view and respond to messages from us.

### These may include:

- Visit summaries that include instructions from your physician
- Messages from your physician, sometimes with documents like lab reports attached.



- **Your Clinical Profile** allows you to view your key medical information. You can access this to show other providers or caregivers as well.

### This information may include:

- Allergies and drug intolerances
- List of medical problems
- Medical history
- Medications
- Immunizations.



## Please note

Communication through your Elation Passport is only for non-urgent, non-emergency issues.

- **For urgent concerns** that are not medical emergencies, please call our office at 404-487-0363, rather than using the portal.
- **For medical emergencies, dial 911.**

Thank you for helping us to communicate better with you by signing up for the Elation Passport!

Sincerely,

**Inspire Pediatric Neurology**

For more information about Elation Passport, visit [www.elationpassport.com/FAQ](http://www.elationpassport.com/FAQ).

Elation is a HIPAA-compliant and government-certified electronic medical records system.